

## ACCIDENT & EMERGENCY DEPARTMENT

### CONTACT DETAILS

You or your GP can call **+353 (0)91 785 999** where the call will be handled by a nursing professional. A discussion between the your G.P. and the Consultant can be arranged.



The Galway Clinic is located on the N6 Dual Carriageway off the Martin Roundabout



[www.galwayclinic.com](http://www.galwayclinic.com)

Doughiska, Galway, Ireland

Phone: **+ 353 (0)91 785 999**

Fax: + 353 (0)91 785480

E-Mail: [info@galwayclinic.com](mailto:info@galwayclinic.com) Web: [www.galwayclinic.com](http://www.galwayclinic.com)



**Open 7 days  
a week  
10am-7pm**

**3 ways to access  
the A&E service:**

- Walk in
- Phone in
- GP Referral

[www.galwayclinic.com](http://www.galwayclinic.com)

**For Emergency Consultations  
Tel.: 091 785 999**

# ACCIDENT & EMERGENCY DEPARTMENT SERVICE

## FREQUENTLY ASKED QUESTIONS:

### HOW DO I ACCESS THE ACCIDENT AND EMERGENCY DEPARTMENT?

1. Walk-in with out making an appointment.
2. Phone-in so we can schedule your appointment and plan your treatment in advance.
3. GP Referral – Contact your GP and your GP will contact us and we will then call you to make your appointment.

### WHAT IS A&E CARE?

Our Accident and Emergency Department is an immediate access clinic run by Consultants. The A&E service operates 7 days a week, Monday to Friday from 10am to 7pm and on Saturday from 11am to 7pm.

We will provide you with:

- Immediate access to a Consultant's opinion
- Same day investigations
- Immediate management plan
- Prompt discharge letter

### WHICH PATIENTS CAN BE SEEN?

Full range of General Surgery, Medical, Urology and Orthopaedic patients can be seen in association with:

- Acute and sub acute trauma
- Acute and sub acute musculoskeletal conditions
- Sports injuries
- Abdominal pain
- Soft tissue infections
- Suspected **Deep Vein Thrombosis**

This list is not all inclusive.

### WHAT CAN THE PATIENT EXPECT WHEN THEY ARRIVE?

After initial assessment by a nurse the patient will be seen and examined by a Consultant. A management plan will be formulated and any necessary Laboratory or radiological investigations will be performed.

### WHAT IF THE PATIENT REQUIRES ADMISSION?

When a patient requires admission to hospital, the patient will be admitted under the care of a Consultant Specialist appropriate to their condition. In the unlikely event that there is not an appropriate Specialist within the Galway Clinic, the patient will be transferred to the care of the appropriate Specialist at another facility.

### WHAT BENEFITS ARE THERE FOR THE PATIENT?

- Early diagnosis
- Same day consultation with a Consultant
- One-stop shop with all investigations on site

### HOW MUCH WILL IT COST?

All patients will be charged €90 for minor injuries and €120 for major investigations. The above quoted charges do not include any necessary additional Laboratory or Radiology tests which will be charged accordingly. The A&E fee and associated charges are recoverable through your out-patient excess, as well as through the MED 1 Form. Please contact your own medical health insurer for further details on cover provided.

Details of fees for the appropriate Laboratory, Radiology or other tests deemed necessary by the Consultant are available at the A&E reception desk. Should admission be required, your admission will be covered by your insurance in the usual way.