

Quality News

Quality and Patient Safety Department
Galway Clinic, Doughiska, Galway Co. Ireland

Quality & Patient Safety Fair 2019

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Hospital Wide Quality & Patient Safety Improvement – Annual Report of 2019 4th Edition was published on November 30, 2019 in preparation for JCI Consultation on December 1-3, 2019 and JCI Re-Accreditation on February 24-28, 2020. This report celebrates the achievements of the Galway Clinic staff in their commitment to improve the health and quality of the individuals and the communities we serve. Employees are also updated with live data in Quality dashboards available on the intranet.



The fair started off with set-up and preparations around 8:00-9:30am in Conference Room 3rd floor with pastries, Coffee and Tea Refreshments were available. The Interactive Sessions began 10am until 1:30pm. Showcase of Projects & Posters were continuously being presented by Cardiology, Radiology, Laboratory, Physiotherapy, Nursing Department and Quality & Patient Safety Department. Music Concert in aid of Operation Walk Ireland occurred 1:30pm followed by Quality Awards presented by Mr. Geoff Moylan, CEO.

The Galway Clinic endows employees to enact changes through the continuous quality improvement initiatives which provides guidance and assistance to ensure the utmost capacity and possible outcomes through professional, personal learning and a sense of achievement. Quality & Patient Safety elements includes making healthcare safe, person-centered, timely, efficient and effective. Each quality improvement in the organisation is grounded in one of two frameworks; Plan Do Study Act (IH) or Lean Six Sigma; Define, Measure, Analyze, Improve, Control (DMAIC).

The 2019 Project Initiatives are in accordance to the Quality & Patient Safety Program. Every day, health care professionals make innovative advances in delivering exceptional patient care and are working to maintain standard quality care. Alyson Banks, Patient Safety Executive is very pleased with their contributions for the Quality & Patient Safety Fair.

To date, the Quality & Patient Safety Department (QPSD) is continuously strategising for restructuring and process improvements, evaluating the effectiveness of existing safety and quality strategies and programs implemented in the hospital. The QPSD role is to lead and coordinate hospital wide improvements in the safety and quality of health care. Together with the HOD's, Managers and frontline staffs, QPSD will be involved in making changes supporting improvements in quality care, ensuring sustainable, efficient and effective. Henceforth, awards are structured to recognize individuals, teams, and organizations focused on the importance of high-quality patient care programs, foster a culture of patient safety, and support sustainable improvements in quality and patient safety.



Patient Safety Awards help drive improvements in culture and quality in the Galway Clinic by celebrating the teams and the people putting safety first. Their project initiatives and patient safety experiences made a difference and impact to the healthcare delivery system. On December 13, 2019, it was timely to recognize the healthcare providers including Physicians who consistently demonstrated his/her commitment to supporting & leading that result in measurable improvement in the delivery of safe patient care.

Quality Fair Awardees 2019

Quality Award for the Greatest Impact on a Clinical Environment – *Siobhan Brogan, Radiology Clinical Systems Analyst*
Patient Experience – *Aidan Grimes, Hotel Services Manager*
Patient Safety Champion – *Laura Tahery, Nursing Clinical Educator*
Special Category Poster Award –
Transparency in Quality
Philip Parackal "Emergency Trolley Checklist Book – A 100% Transparency Project"
Consultant of the Year – *Medical Documentation Audit*
Mr. Paraic Murray
Patient Safety Reporting – *John Paul II Unit*
Quality Fair Table Display – *Theatre, Alki Michaelidou & Aine Carroll Scrub Nurses*
Posters Competition Judged by *Mr. David M. Bouchier-Hayes*
1st – *Cardiology "Emergency Trolley Checklist Book"*
2nd – *Mother Theresa Unit "The Twilight Shift"*
Joint 3rd – *Physiotherapy & Theatre*
Physiotherapy "An Audit to investigate ongoing recovery versus exercise compliance in male patients following Robot-Assisted Radical Prostatectomy (RARP)"
Theatre "Robotic Assisted Radical Prostatectomy – Enhanced Role of Scrub Nurses"

"Without continual growth and progress, such words as improvement, achievement, and success have no meaning" – Benjamin Franklin